

Cover Options For RAC Breakdown Assistance

Overview

The RAC has more patrols per member (Taylor Nelson report May 2008) than any other rescue organisation, which makes it more likely they'll help you before anyone else can.

Roadside assistance covers you anywhere in the UK, day and night, 365 days a year. If you don't know where you are, they can pinpoint your location from your mobile phone signal.

They fix 82% of roadside breakdowns (Internal source Jan-Dec 2007 excluding accidents and extreme failures), giving you a high probability that you'll continue your journey in your own vehicle.

Product specific

Roadside

- Roadside includes labour at the scene of the breakdown (but not labour at any garage to which the vehicle is taken).
- If the RAC cannot repair the vehicle at the roadside, they will take the vehicle and up to 8 people to a destination of your choice up to 10 miles from the scene of the breakdown.
- If you need to leave your vehicle at the garage, the RAC will reimburse you for taxi fares up to 20 miles.
- Roadside cover is only available from at least 1/4 mile from your home.

Roadside, Recovery, At Home

all the above points plus:

- If the RAC cannot get your vehicle repaired locally within what they deem to be a reasonable time, they will take the vehicle and up to 8 people home or to a single address anywhere in the UK.
- If you fall ill, and there are no passengers who can drive, you can use Recovery for assistance.
- At Home allows you to use Roadside within 1/4 mile of your home address or where you normally keep the vehicle.

Roadside, Recovery, At Home, Onward Travel and European

all the above points plus:

- Replacement car hire.
- Alternative transport costs.
- Hotel accommodation.
- The RAC will arrange for your vehicle to be fixed at the roadside or towed to the nearest garage in 47 European countries.
- English-speaking Incident Managers are available 24-hours a day.
- The RAC will arrange for you, your vehicle and up to seven passengers to be repatriated to the UK if needed.